

## Re-Leased Discover Webinar - Audience Q&A

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### Modifying your Service Charge Budget & Common Scenarios

#### General

#### **Q. Why would you load previously paid income or expenses?**

If you took over management of a property part way through the service charge year, you would need to reflect 'previously paid' income & expenses prior to taking on management, in order to reconcile the service charge.

Similarly, if you began using Re-Leased part-way through the year, you may need to reflect the income and expenditure that happened prior to going live on the system. This would then mean you can use Re-Leased fully for the reconciliation.

#### **Q. Does the Client Contribution repeating income invoice update automatically?**

The repeating income invoice for the client contribution does not automatically update. You would need to use the Client Contribution page in the service charge budget to calculate what should be charged to the client.

*Have another question? Get in touch with your Implementation Consultant or Customer Success Manager, and we'll be happy to help.*